

Terms and conditions

Registration

Please note that registration for all events is binding. You can register here:

- www.dfm.dk
- administration@dfm.dk
- Phone +45 7730 5800

You can sign up until the first day of the event, but we recommend early registration, as the event can be sold-out. Please note that there are a few events, where the registration deadline is one month before the first holding date. If this is the case, it will be listed in the program.

All registrations will be confirmed by e-mail.

Oversubscription / cancellation

In the case of an oversubscription of an event, we will notify you immediately. If there is too low enrolment, DFM reserves the right to postpone or cancel the event.

Cancellation policy

Cancellation must be made in writing.

For cancellations or changes later than 5 weeks before the start of the event, there will be an administration fee of 50% of the cost. For cancellations or changes later than 3 weeks before the start of the event, there will be no refund.

Unable to participate

If you are not able to participate in the event for any reason, a colleague is welcome to attend in your place. Please give us a notice either by phone +45 7730 5800 or by e-mail to administration@dfm.dk.

If other conditions apply, this will appear in the practical information on the event's website.

Price / invoice

The price includes participation and catering at the event, incl. breakfast, lunch and refreshments during breaks. Prices are excl. VAT.

Dinner and accommodation are not included, unless stated specifically in the description of the event. The invoice will be sent 3 weeks before the event, unless you ask to receive the invoice immediately. The invoice will be sent independently of the confirmation.

More info

If you need additional information on the event's academic content, please contact Jan C. Petersen on jcp@dfm.dk or phone +45 2545 9017.

Reservations to change

We reserve the right to change the time, place, teacher, content, price and/or any typographical errors.

File a complaint

Complaints concerning a product or service purchased from the Danish Fundamental Metrology may be submitted to Konkurrence- og Forbrugerstyrelsens Center for

Klageløsning (Competition and Consumer Authority's Center for Complaint Resolution), Carl Jacobsen Vej 35, 2500 Valby. You can file a complaint to Center for Klageløsning (Center for Complaint Resolution) via www.forbrug.dk. The European Commission's online complaint portal can also be used when filing a complaint. This is particularly relevant if you are a consumer residing in another EU country. Complaints can be lodged here - <http://ec.europa.eu/odr>. Please enter our e-mail address administration@dfm.dk when filing a complaint.